

The Encompassing Center



Compassionate Mental Health Care for the Residents of
East and West Garfield Park, Near West Side, and North Lawndale Communities

Annual Report

Jan. 2024-

Dec. 2024



Prepared by Jennifer Smith, PhD, LCPC

The Encompassing Center Director

1/2025

The Encompassing Center



Compassionate Mental Health Care for the Residents of
East and West Garfield Park, Near West Side, and North Lawndale Communities

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THE ENCOMPASSING CENTER



The Encompassing Center (TEC) continues with the mission of the 2019 assessment of needs and the addition of new services as we continue grow. TEC case management resources and outsource referrals continue to be a supplemental support for client needs such as legal assistance, employment, housing resources, substance use treatment, and more. Psychoeducation and workshops continue to assist with the need to break mental health stigma, trauma, and improve the finances, health and safety for our communities.



THE ENCOMPASSING CENTER

OUR 2025 VISION: MOBILE MENTAL HEALTH



Photo is a sample, and not actual van**

A Mobile Mental Health Program is an innovative VISION that is currently under exploration at The Encompassing Center in order to tackle the challenges of accessing and trusting mental health services within our communities.

Mobile services can help bridge gaps in mental health support by delivering comprehensive, on-site care. The Encompassing Center's vision is to offer private intake sessions, remote consultations, psychoeducational resources, crisis information (e.g., 988 cards), essential supplies such as hygiene kits and Narcan, and referrals.

With a commitment to making mental health services more accessible, the Mobile Mental Health Program aims to improve the well-being of our most vulnerable populations by providing immediate, personalized support in the Near West Side, North Lawndale, and East and West Garfield Park.

One of the primary advantages of mobile mental health services is that it brings care directly to the client. This helps eliminate the barriers typical of traditional clinics, such as long travel distances, lack of public transportation, or difficulties faced by elderly individuals or those unable to leave their homes. Time constraints also prevent many community members from accessing needed resources. By meeting people where they are, mobile services ensure that care is available when and where it's needed, regardless of an individual's circumstances.

Stigma and trust issues remain significant barriers to seeking mental health services. Many individuals hesitate to seek help out of fear of judgment or discrimination. The Mobile Mental Health Program can provide a more private, less clinical environment, allowing individuals to access care in a familiar setting where they feel safe and supported.

Our vision for mobile mental health services also includes community outreach and education. These efforts will help reduce stigma and foster trust within communities. By engaging with individuals in their own environments, we can build stronger, more meaningful relationships, encouraging individuals to seek continuous care and improving overall mental health outcomes.

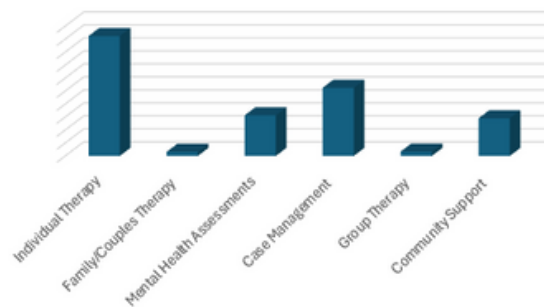
THE ENCOMPASSING CENTER

2024 PROGRAM SERVICE REVIEW

Telehealth and In-Person Mental Health Counseling Services

The Encompassing Center has provided a combination of **8,059 IMPACT CONTACTS** that includes intake referrals, networking, supervision, mental health assessments, counseling services and community support.

Both **Telehealth and in-person mental health counseling services** (Individual, Family, and Couples) made up **43%** of provided services this year. The choice between in-person or virtual services continues to be based on individual needs, preferences, and the specific circumstances of each individual seeking services.



Case Management Services

Case management services that made up **15%** of the services provided at the Encompassing Center involves the process to assess, implement, and coordinates additional services to meet the client's health and other human service needs through advocacy and support with needed resources.

Additional Services include:

- **Anger Management Services:** 3 Support staff
- **Psychiatric Services:** For the 2024 service year, we transitioned to a **new provider, Northeast Family Services**, for linkage to 43 psychiatric service appointments for assessment and medication to aid in mental health treatment.
- **Peace Circle Facilitation:** The Encompassing Center facilitated peace circles and **trained Fuel Movement Community Center** with Darrell Glover, on how to continue to provide a safe space. TEC strives to teach the community and provide the necessary tools to empower themselves.
- **Narrative Exposure Therapy (NET)** supervision education with Rush University Medical Center. Rush University Medical Center continues to provide this training to mental health professional on-going through the year. * *Congratulations to the COFI Parent graduates* (Mi Tierra Luncheon on 3/18/2024)
- **On-Site School Support:** 6 CPS schools (Brown, Mason, Hughes, Gregory, Jensen, Dvorak), 3 Noble Network high schools (DRW, Bulls, & UIC College Prep), and 1 youth center- CYC-Sidney Epstein Youth Center, and 1 private school (Holy Family).
- **Emergency Food Services:** We served **80 families** with emergency food items.
- **Clothing Pantry Services:** We have provided families with over **200 items of clothing** to those in need.
- **Financial Literacy Support**, a program with Steve Peterson in facilitation with Boxing Out Negativity gym members (Spring/March 11, 2024)





Our Service Impact

THE ENCOMPASSING CENTER SERVICE HOURS

The Encompassing Center has provided **4,500 hours of services** that were free to the communities of **North Lawndale, East Garfield Park, West Garfield Park and The Near Westside**. The service comparison for the 2024 service year include the following:

2023

Mental health assessments: 579

Individual counseling: 1,143

Couples/Family counseling: 55

Group counseling: 47

Case management services: 754

Community support: 383

Administrative Support: 131

2024

Mental health assessments: 625

Individual counseling: 1,848

Couples/Family counseling: 63

Group counseling: 67

Case management services: 1,050

Community support: 581

Administrative Support: 266

The Encompassing Center's intake assessment continues to be with the IM+CANS (Illinois Medicaid Comprehensive Assessment of Needs and Strengths) along with other clinical tools to develop an appropriate treatment plan.



THE ENCOMPASSING CENTER

CLIENT DEMOGRAPHICS

This annual report provides information pertaining to service provision throughout the Encompassing Center from January 1, 2024 through December 31, 2024. The service provider for the Encompassing Center continues to be Catholic Charities of the Archdiocese of Chicago. All data presented in this report has been provided by our Electronic Health Record, known as CIS (Custom Information Solutions). Any questions about this 2024 annual report can be sent to the Director, Jennifer Smith, PhD, LCPC, at jesmith@catholiccharities.net.

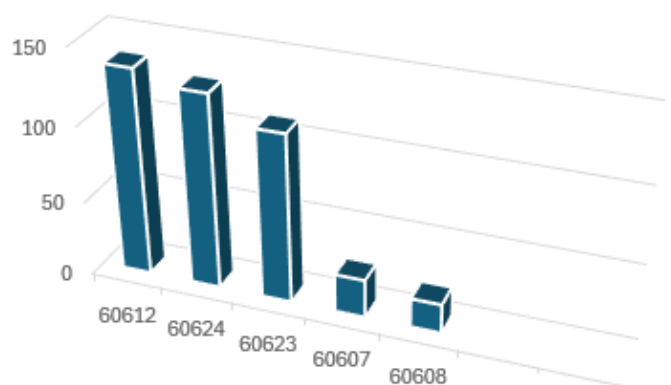
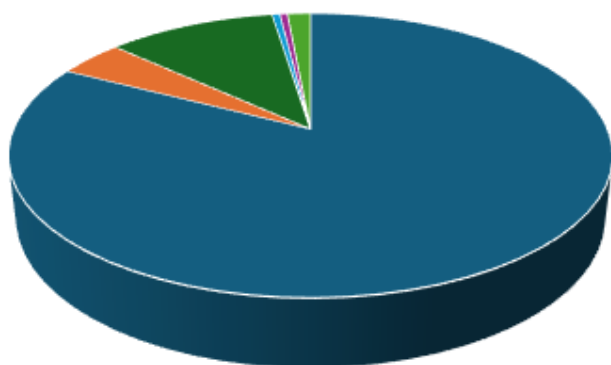
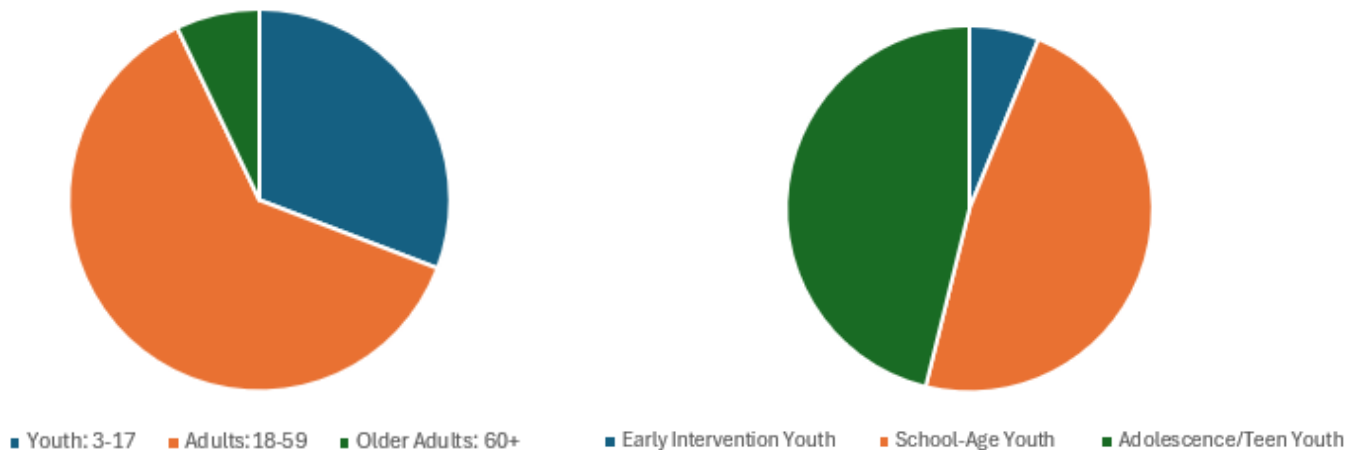
JANUARY 1, 2024 through DECEMBER 31, 2024: CLIENTS SERVED

The goal of 2024 was to continue to serve as many individuals as possible within the within the North Lawndale, East and West Garfield Park and Near Westside in the areas of mental health counseling and case management. **We served 436 clients during this service year.**

Total Clients Served	Average Client Age
436	37
	Average Child Age
	12
	Average Adult Age
	46

Women make up **64%** of clients, **32%** were **men**, and **4%** were **partnerships**. The highest utilization were among **African-Americans** residents, aged **25-59**, across zip codes **60612, 60624, 60623**.

TOTAL SERVED FOR THE 2024 SERVICE YEAR:





THE ENCOMPASSING CENTER

Our 2024 Referral Sources



The majority of our referrals are coming from community members coming into the Center or calling the front desk for services (35%). We also receive a significant number of our referrals from community partners. Partnerships generated 33% of clients served for the 2024 Service Year. We also obtain referrals due to our presence in the community through outreach efforts.

Outreach referrals made up 12% of the clients served this year!

On-site TEC Services

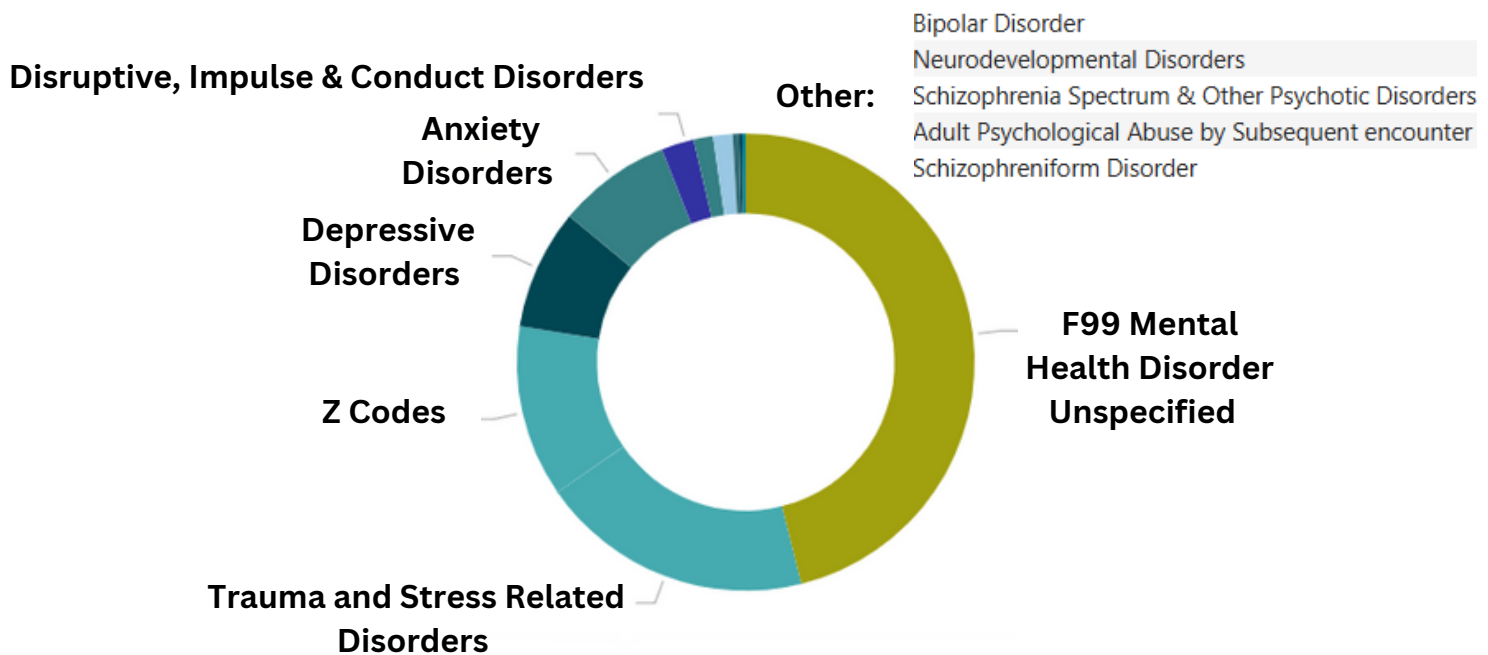
ROSWELL B. MASON ELEMENTARY
JEN JENSEN ELEMENTARY
LANGSTON HUGHES ELEMENTARY
DVORAK SCHOOL OF EXCELLENCE
JOHN MILTON GREGORY ELEMENTARY
WILLIAM H. BROWN STEM MAGNET

UIC COLLEGE PREP
BULLS COLLEGE PREP
DRW COLLEGE PREP
HOLY FAMILY
CYC-SYDNEY EPSTEIN YOUTH CENTER
MATTHEW MANOR/OZANAM SENIOR LIVING

THE ENCOMPASSING CENTER

TREATMENT

CLIENT DIAGNOSIS IMPRESSIONS



Our communities are **experiencing significant distress or impairment (46%) in social, occupational, and other areas of functioning of everyday life.** In practice, F99 is often used for those identified clients that are in situations where they are experiencing some mental health stressors that do not warrant a specific mental health diagnosis. There is evidence that supports that their stressors are occurring due to basic needs going unmet that we attempt to address through case management services.

Trauma and Stress Related Disorders (20%): Our communities are experiencing issues with post-traumatic stress disorder (PTSD), and acute stress/adjustment to their trauma exposures. Much of the trauma includes community violence, grief and loss and phases of life adjustments.

Depressive Disorders and Anxiety Disorders ranked 3rd for treatment needs. The persistent feelings of sadness, emptiness, or hopelessness, can severely impact one's own mental wellness. We know these concerns can lead to a lack of interest or pleasure in activities that can lead to a wide range of emotional and physical problems, affecting how a person thinks, feels, and handles daily activities.

We are able to address many of the complex mental health needs our communities face as well. This includes Bipolar Disorder, Impulse and Neurodevelopmental concerns for our younger clients. and the family of Schizophrenias disorders.

THE ENCOMPASSING CENTER

THE 2024 CLINICAL TEAM AND SUPPORT STAFF



Chukwudebelu F. Ejiogu
Clinical Staff



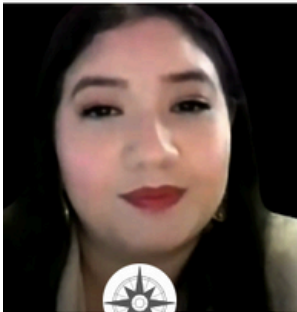
Dyamond Bruce
Marriage and Family
Counseling, LPC



Latrina Moore
LPC



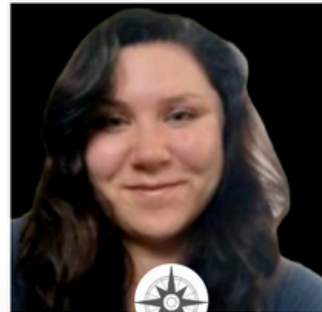
Lauren F. Linthicum
Certified Rehabilitation
Counselor



Linda Enriquez
LSW, Therapist



Pamela Jimenez
LCPC, Clinical Manager

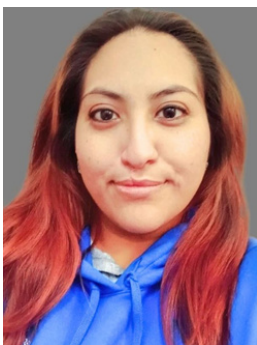


Rachel Kirkes
LPC



Silvia Urriago
Clinical Staff

Additional Staff



Cristina Vasquez,
Bilingual Intake
Office Associate



Monique Byrd,
Community
Partnership Lead



Star Braddock
Outreach Associate

Graciela Mauro, LMFT, CCTP, CATP
Clinical Manager

Justine Putnam
Case Manager



Jennifer Smith, PhD, LCPC
Director

The Encompassing Center thrives with the hard work and efforts of the entire team. The 2024 TEC team has played a crucial role in making mental health and wellness more equitable. The Encompassing Center strives to reflect the diversity and care needs of the served population. TEC helps create an environment where all clients feel welcomed and valued, regardless of their background or circumstances.

THE ENCOMPASSING CENTER OUTREACH

A key component of outreach for the Encompassing Center is providing telecommunication and mobile outreach. This involves meeting in the community through invitation, pop-up street outreach, tables at community events, as well as email, phone, and virtual introduction meetings. Outreach for the Encompassing Center includes social media that provides current events, live videos and trainings to the community. There is also a monthly newsletter that goes to community partners that includes The Encompassing Center events, photos of outreach presence, and other community resources.

Outreach services cover the four service communities of **North Lawndale, Near Westside, East and West Garfield Park**. This cover all 4 districts of the Chicago Police Department and the Alderman's offices. For the 2024 service year, the Outreach Coordinator has **provided outreach to over 200 places and events within the 4 communities**.



THE ENCOMPASSING CENTER

2024 COMMUNITY PARTNER IMPACT

The Encompassing Center has been impacted by many community organizations and partners through their continual referrals, outreach, partnerships, conferences, trainings and resources for staff and clients.

Coalition to Save Our Mental Health Centers	Maryville Academy	Cook County of Illinois Juvenile Probation	Community Behavioral Healthcare Association	Family Focus	Westpoint Plaza Senior Apartments
Institute for Community Empowerment	Institute for Nonviolence Chicago	North Lawndale Early Learning Collaboration	Bobby E Wright Comprehensive Health Center	Chicago Park District	Herzl Parent Child Center
The Kedzie Center	IAM Able	Children's Place Association	New Hope Apartments	St Anthony's Hospital	Chicago Westside Christian School
LoSAH Center of Hope	University of Illinois-Chicago	Cook County State's Attorney-Community Justice Center	Children's Research Triangle	Fuel Movement	Children of Peace
Family Connects Chicago/CAB A	Chicago Police Department /CAPS	Near Westside Community Development Corporation	Buehler Center for Health Policy and Economics	Xilin Association Senior Center	Academy of Scholastic Achievement
Sinai Chicago	Chicago Ward Alderpersons	Build, Inc	Westside Heroin/Opioid Task Force	Mathhew Manor/ Ozanam Village Senior Living	Neighborhood Working For Peace
Breakthrough	Together Chicago	It Takes A Village Family of Schools	Gateway Foundation	JLM Center	Jackson Blvd CoC Initial Collaborative
Chicago Public Schools	Equiticity	NLCCC	Chicago Furniture Bank	Reborn Ministries	Austin CHRC/Excel CDC
Streamwood Behavioral Healthcare System	Chicago Children's Advocacy Center	Revive Center	Sankofa Safe Child Initiative Chicago	Carole Robertson Center	Duwell Medical Center
Hartgrove Behavioral Healthcare System	Illinois Action for Children	Gabriel's Light	K-Town Kitchen	Neighborhood Exchange	Reborn Community Church
Garfield Park Behavioral Health Hospital	The Hap Foundation	Lawndale Christian Legal Center	Chicago Public Library	Y-Men	Healing-Centered Illinois Taskforce
Riveredge Behavioral Health Hospital	Mercy Home for Boys and Girls/Community Partner Collective	Lawndale Christian Health Center	LaCasa Student Housing Resource Center	Salvation Army	Habilitative Systems
Unite Us -Referral System	Prevent Child Abuse Illinois	Live Free Illinois/New Landmark Church	Davita Loop Renal Center	Thresholds	John H. Stroger, Jr. Hospital
Rush University Medical Center/ Bridges/	United States Probation Office	NAMI	M 2 Café	Central West Community Center	The Firehouse Community Arts Center of Chicago
COFI	Illinois Department of Public Health (Narcans)	Northeast Family Services	The Beelove Café	North Lawndale Community Council	
Cook County Health	Illinois Department of Human Services (0-3)	Above and Beyond	Morgan St. Café	SOS Children's Villages Illinois/One Family Illinois	
Chicago Department of Public Health	Illinois Department of Human and Family Services	Catholic Charities Archdiocese of Chicago	Good Ambler Coffee House	Westside Justice Center	
St. Malachy	Social Security Administration	Erikson Institute	Sawada Coffee House	A Safe Haven	
Holy Family	UCAN	PATHH Clinical Learning Community	UI Health Family Medicine Center	Greater Bethlehem Healing Temple	
Noble Network	Garfield Park Rite to Wellness Collaborative	Parent University Chicago-West	Fresenius Kidney Care Aberdeen Home	Booth Manor Senior Residence	
Learn Charter Schools	Strengthening Chicago's Youth	JCFS-Chicago	Northwestern Medical Immediate Care	Malcolm X College	
Community In Schools	TASC (Treatment Alternatives for Safe Communities)	Garfield YMCA	One Medical	Maravilla Senior Living	
Marillac St Vincent Family Services			Family Health Network	Barbara Jeans Senior Home	
				Jane Addams Building	
				Abla Brooks Homes	



Peace Circle with The Kedzie Center, TEC, & LoSah Staff

Center Collaborative Meetings 2024

The Encompassing Center continues to connect monthly with other Coalition to Save our Mental Health Centers.

CONGRATULATIONS to the GRAND OPENING of the LoSAH CENTER OF HOPE!

THANK YOU for allowing THE ENCOMPASSING CENTER to join THE KEDZIE CENTER and LoSAH CENTER OF HOPE with THE GATHERING OF COMMUNITIES event at UIC this year.

The Encompassing Center





THE ENCOMPASSING CENTER COMMUNITY IMPACT

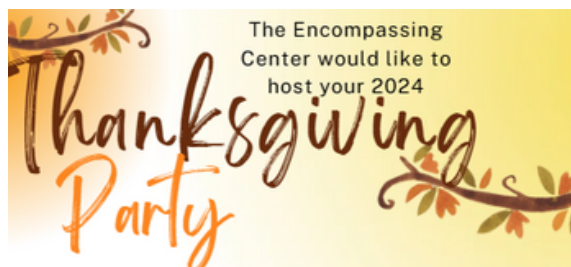
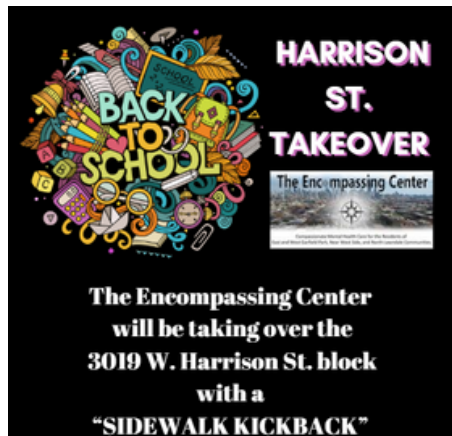
Combined Communities Thrive Summer Fair



The Encompassing Center had its 1st Annual Summer Fair in Douglass Park on June 12, 2024. There were 36 community partners that supported this effort in getting resources to our communities.

THE ENCOMPASSING CENTER

FALL 2024 COMMUNITY EVENTS



The Encompassing Center will be hosting quarterly Focus Groups in 2025! Please come and share your thoughts on barriers and the need for new programming.

THE ENCOMPASSING CENTER

SOCIAL MEDIA



<https://www.facebook.com/theencompassingcenter/>

<https://www.instagram.com/theencompassingcenter/>

<https://www.youtube.com/channel/UCZHdMuQbRuYc1zwPAkL6e7Q>

<https://twitter.com/theencompassing>



Subscribe



The Encompassing Center Website:
Referrals can be submitted online at
encompassingcenter.org

Get In Touch With Us

How can we help?

We are here to answer your questions. If you have any questions please leave us a message. We will contact with you as soon as possible.

Name (Required)

First

Last

Email (Required)

Phone (Required)

Address (Required)

Street Address

Address Line 2

City

State

ZIP Code



Visit Office

3019 W. Harrison Street
Chicago, IL 60612

Intake Hours:

Monday — Friday 8:30 to 4:30 pm



Appointments

Office Hours:

Monday — Friday 8:30 to 6:30 pm



Phone

Intake (773) 638-5703

Fax (773) 638-5627

After hours or in cases of
emergency, please go to the
Emergency Room.



Referral Form

OPEN PDF

THE ENCOMPASSING CENTER

2024 Governing Commission Board

Zashandra Wright- Governing Board President

**Derek Brown
Jamil Brown
Michelle Byrd
Barbara J. Evans
Robin Jones-Watson
Janice Oda-Gray
Michele Packard
Melanie Nuby**

Jacquelyn Ingram - Governing Board Administrator

COALITION TO SAVE Our Mental Health Centers

We thank you for your continual support in the Westside Expanded Mental Health Services Program at The Encompassing Center

Contact

**The Encompassing Center
3019 W. Harrison Street
Chicago, IL 60612**

773-638-5703

